

## About the 2020 California Patient Safety Honor Roll

### **Background**

The Patient Safety Honor Roll uses objective, publicly available patient safety measures to evaluate hospitals across a variety of domains including hospital acquired infections, adverse patient safety events, sepsis management, patient experience, and Leapfrog Hospital Safety Grade. Developing the criteria to identify high performing hospitals was an 18-month, multi-stakeholder process of rigorously evaluating existing national patient safety scoring systems and adapting them for the available measures and unique features of California hospital.

While the Patient Safety Honor Roll is an excellent indicator of patient safety, CHC appreciates measurement of patient safety is complex and there is no single validated method for measuring the overall safety of care provided in a given health care setting.<sup>1</sup> Therefore, CHC recognizes hospitals excluded from this year's Patient Safety Honor Roll are still capable of providing high quality care to patients. Bright spots in performance can occur in any area of a hospital and that bright spots can exist even within hospitals with comparatively lower quality (example bright spots may include orthopedic surgery, maternity services, and cancer care).

- The 2020 Patient Safety Honor Roll recognizes 73 adult, acute care hospitals with high safety profiles in comparison to other hospitals.
- This Honor Roll offers Californians a rigorously evaluated list of hospitals that have consistently demonstrated a strong culture of safety across multiple departments and offers hospitals yet another valuable tool to evaluate and celebrate their own performance in comparison to others.
- The 73 hospitals represent 22% of the 329 adult, acute care hospitals considered for the Honor Roll.
- The Patient Safety Honor Roll uses two approaches 1) an algorithmic method based on individual hospital performance across 12 patient safety measures and 2) Leapfrog Hospital Safety Grades.
- Honor Roll hospitals had to meet a rigorous threshold of performance by having at least 2/3 of measure results above the 50<sup>th</sup> percentile and no measure result below the 10<sup>th</sup> percentile and/or Leapfrog Hospital Safety Grade A for the past three reporting periods.
- For the algorithmic method, measures include Hospital Acquired Infections, the Agency for Healthcare Research and Quality PSI 90 Composite, Sepsis Management and Patient Experience.
- The use of both an algorithmic method and the Leapfrog scores provides two complementary signals of high patient safety performance derived from publicly reported information.

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<sup>1</sup> [Patient Safety Primer: Measurement of Patient Safety. AHRQ, Sept. 2019. Accessed on Nov. 11, 2019.](#)

Hospital Name	City
<b>Tier 1 (17)</b>	
Adventist Health Ukiah Valley	Ukiah
Alhambra Hospital Medical Center	Alhambra
Dominican Hospital	Santa Cruz
Hoag Memorial Hospital Presbyterian	Newport Beach
John Muir Medical Center - Walnut Creek Campus	Walnut Creek
Kaiser Permanente Fontana Medical Center	Fontana
Kaiser Permanente Ontario Vineyard Medical Center	Ontario
Kaiser Permanente Orange County - Anaheim Medical Center	Anaheim
Kaiser Permanente Orange County - Irvine Medical Center	Irvine
Kaiser Permanente Riverside Medical Center	Riverside
Kaiser Permanente South San Francisco Medical Center	South San Francisco
Kaiser Permanente Vallejo Medical Center	Vallejo
Natividad Medical Center	Salinas
Providence Little Company of Mary Medical Center Torrance	Torrance
Salinas Valley Memorial Healthcare System	Salinas
San Dimas Community Hospital	San Dimas
Sherman Oaks Hospital and Health Center	Sherman Oaks
Hospital Name	City
<b>Tier 2 (56)</b>	
Adventist Health Bakersfield	Bakersfield
Adventist Health Glendale	Glendale
Adventist Health Hanford	Hanford
Adventist Health Howard Memorial	Willits
Adventist Health Simi Valley	Simi Valley
Alvarado Hospital Medical Center	San Diego
Banner Lassen Medical Center	Susanville
Centinela Hospital Medical Center	Inglewood
Community Memorial Hospital	Ventura
Desert Valley Hospital	Victorville
Doctors Medical Center of Modesto	Modesto
El Camino Hospital	Mountain View
El Camino Hospital Los Gatos	Los Gatos
Enloe Medical Center - Esplanade Campus	Chico
French Hospital Medical Center	San Luis Obispo
Garden Grove Hospital and Medical Center	Garden Grove
Hoag Hospital Irvine	Irvine
Hoag Orthopedic Institute	Irvine
Kaiser Permanente Downey Medical Center	Downey
Kaiser Permanente Fresno Medical Center	Fresno
Kaiser Permanente Manteca Medical Center	Manteca
Kaiser Permanente Redwood City Medical Center	Redwood City
Kaiser Permanente Roseville Medical Center	Roseville
Kaiser Permanente Santa Clara Medical Center	Santa Clara

## 2020 Patient Safety Honor Roll Hospitals

Kaiser Permanente Santa Rosa Medical Center	Santa Rosa
Kaiser Permanente South Bay Medical Center	Harbor City
Keck Hospital of USC	Los Angeles
Lakewood Regional Medical Center	Lakewood
Loma Linda University Medical Center	Loma Linda
Los Robles Hospital & Medical Center	Thousand Oaks
Mad River Community Hospital	Arcata
Marian Regional Medical Center	Santa Maria
Marshall Medical Center	Placerville
Mercy Medical Center Mount Shasta	Mount Shasta
Mills-Peninsula Medical Center	Burlingame
PIH Health Hospital - Whittier	Whittier
Providence Little Company of Mary Medical Center San Pedro	San Pedro
Providence Tarzana Medical Center	Tarzana
Redlands Community Hospital	Redlands
Scripps Green Hospital	La Jolla
Seton Medical Center	Daly City
Sharp Chula Vista Medical Center	Chula Vista
Sharp Coronado Hospital and Healthcare Center	Coronado
Sharp Memorial Hospital	San Diego
Sierra Vista Regional Medical Center	San Luis Obispo
St. Elizabeth Community Hospital	Red Bluff
St. Joseph's Medical Center - Stockton	Stockton
Stanford Health Care	Stanford
Sutter Amador Hospital	Jackson
Sutter Auburn Faith Hospital	Auburn
Sutter Lakeside Hospital	Lakeport
Sutter Santa Rosa Regional Hospital	Santa Rosa
UC Irvine Health	Orange
UC San Diego Health - Hillcrest, UC San Diego Medical Center	San Diego
UC San Diego Health - LA Jolla, Jacobs Medical Center and Sulpizio Cardiovascular Center	La Jolla
UCLA Medical Center - Santa Monica	Santa Monica

Domain	Source	Measurement Period
Healthcare Associated Infections <ul style="list-style-type: none"> <li>• CLABSI</li> <li>• CAUTI</li> <li>• SSI Colon Surgery</li> <li>• MRSA</li> <li>• CDI</li> </ul>	CMS Hospital Compare	1/1/2019 – 12/31/2019
AHRQ PSI 90	CMS Hospital Compare	7/1/2017 – 6/30/2019
Sepsis Management	CMS Hospital Compare	1/1/2019 – 12/31/2019
Patient Experience HCAHPS Score <ul style="list-style-type: none"> <li>• Nurses always communicated well</li> <li>• Doctors always communicated well</li> <li>• Always received help as soon as wanted</li> <li>• Staff always explained about medicines</li> <li>• Patients understood their care when they left the hospital</li> </ul>	CMS Hospital Compare	1/1/2019 – 12/31/2019
Hospital Letter Grade	Leapfrog Hospital Safety Grades	Fall 2019, Spring 2020, Fall 2020