# FAQ: OPIOID CARE HONOR ROLL



### What is the Opioid Care Honor Roll?

To address California's opioid epidemic and accelerate hospital progress to reduce opioid related deaths, in Q4 of 2020 and 2021 Cal Hospital Compare (CHC) will publish an *Opioid Care Honor Roll* for the purpose of supporting continued quality improvement and recognizing hospitals for their contributions fighting the epidemic. This program was launched in 2019, with 2019 being a pilot year. Check out the 2019 fact sheet and honor roll announcement for more information on participating hospitals, successes, and lessons learned from the pilot year of the program.

### Who can participate in the Opioid Care Honor Roll?

All California, adult, acute care hospitals are eligible to apply for the Opioid Care Honor Roll.

# Why should my hospital participate in the Opioid Care Honor Roll?

Participation in the Opioid Care Honor Roll benefits both hospitals and patients. Hospitals aiming to jump start or accelerate their work on opioid stewardship will have access to resources and peers to support the work; resulting in better patient care for individuals with OUD and those at risk. Improvement activities align with state and national programs and accreditation programs. Hospitals achieving the *Opioid Care Honor Roll* can publicize their commitment and action on the opioid crisis. CHC,

"My hospital is building a MAT dashboard to monitor our treatment of OUD. Also, we are implementing system-wide stigma reduction training!! This is 100% in response to the Opioid Care Honor Roll."

UC Davis Health, 2019 Opioid Care Honor Roll Participant

along with California Health and Human Services and other partners, will publicly recognize hospitals on the Honor Roll, which will include recognition on the CHC website.

### What is the Opioid Management Hospital Self-Assessment?

The <u>Opioid Management Hospital Self-Assessment</u> measures opioid safety across 4 domains (preventing new opioid starts, identification & treatment, overdose prevention, cross-cutting best practices). CHC designed this tool as both a measurement and quality improvement tool. The self-assessment is rooted in evidence-based guidelines and practices, The Joint Commission's pain management standards, and the real-life expertise of our work group members. The *Opioid Management Hospital Self-Assessment* outlines key milestones to achieving safe and effective opioid use but *how* hospitals get there is up to them.

# What are the steps to completing the *Opioid Management Hospital Self-Assessment*?

For each measure please read through the measure description then select the level that best describes your hospital's work in that area. Please note that the levels build on each other e.g. to achieve a Level 3 score your hospital must have also implemented the strategies outlined in Levels 1 and 2. Similarly, if your hospital has addressed some of the components outlined in Level 4 but not Level 3 then your hospital may fall into the Level 3 or even the Level 2 category. CHC recommends each hospital convene a multi-stakeholder team to complete the *Opioid Management Hospital Self-Assessment* to ensure accuracy and completeness. To reduce variability in results year over year, CHC recommends hospitals follow a similar process each year. As a team, read through each measure description then select the level that best describes your hospital's work in that area. Please note that the levels build on each other, meaning a hospital

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must have implemented Levels 1 and 2 to achieve Level 3. Submit responses and any supporting documents via e-survey here.

#### When is the 2020 assessment window?

Hospitals can submit their self-assessment responses via e-survey from Jun 22 – Oct 9, 2020. Results will be announced Q4 2020. Submit responses and any supporting documents via e-survey <a href="here">here</a>.

What is the score Cal Hospital Compare will use to determine whether a hospital has achieved the Opioid Care Honor Roll? Hospitals must score at least one point in each domain to be eligible for the *Opioid Care Honor Roll*. Honor roll hospitals will be determined using a relevant threshold based on a combination of baseline data from the 2019 pilot year and current submission cycle.

### What resources are available to support improvement efforts?

To accelerate progress, CHC will offer an annual, complimentary <u>5-part webinar series</u> designed to leverage peer learning and support continuous quality improvement. In addition, CHC has developed an <u>online opioid management resource library</u> of practical resources that. Many of these resources have been developed by hospitals participating in the honor roll program.

# What should hospitals expect in 2020 & 2021?

The Opioid Management Hospital Self-Assessment measures process and structural measures in 2019 (Year 1). As hospitals progress year over year CHC will introduce quantitative performance measures starting in 2020. So that CHC can align future iterations of this assessment tool with work already ongoing, we are asking hospitals to share how they measure opioid management activities and their current performance targets. Sharing this information is entirely optional and will not be used to assess opioid management in 2020.