About the 2019 California Patient Safety Honor Roll

Background

The Patient Safety Honor Roll uses objective, publicly available patient safety measures to evaluate hospitals across a variety of domains including hospital acquired infections, adverse patient safety events, sepsis management, patient experience, and Leapfrog Hospital Safety Grade. Developing the criteria to identify high performing hospitals was an 18-month, multi-stakeholder process of rigorously evaluating existing national patient safety scoring systems and adapting them for the available measures and unique features of California hospital.

While the Patient Safety Honor Roll is an excellent indicator of patient safety, CHC appreciates measurement of patient safety is complex and there is no single validated method for measuring the overall safety of care provided in a given health care setting.[1] Therefore, CHC recognizes hospitals excluded from this year's Patient Safety Honor Roll are still capable of providing high quality care to patients. Bright spots in performance can occur in any area of a hospital and that bright spots can exist even within hospitals with comparatively lower quality (example bright spots may include orthopedic surgery, maternity services, and cancer care).

o The 2019 Patient Safety Honor Roll recognizes 77 adult, acute care hospitals with high safety profiles in comparison to other hospitals.

o This Honor Roll offers Californians a rigorously evaluated list of hospitals that have consistently demonstrated a strong culture of safety across multiple departments and offers hospitals yet another valuable tool to evaluate and celebrate their own performance in comparison to others.

o The 77 hospitals represent 24% of the 327 adult, acute care hospitals considered for the Honor Roll.

o The Patient Safety Honor Roll uses two approaches 1) an algorithmic method based on individual hospital performance across 12 patient safety measures and 2) Leapfrog Hospital Safety Grades.

o Honor Roll hospitals had to meet a rigorous threshold of performance by having at least 2/3 of measure results above the 50th percentile and no measure result below the 10th percentile and/or Leapfrog Hospital Safety Grade A for the past three reporting periods.

o For the algorithmic method, measures include Hospital Acquired Infections, the Agency for Healthcare Research and Quality PSI 90 Composite, Sepsis Management and Patient Experience.

o The use of both an algorithmic method and the Leapfrog scores provides two complementary signals of high patient safety performance derived from publicly reported information.

[1]*Patient Safety Primer: Measurement of Patient Safety.* AHRQ, Sept. 2019. Accessed on Nov. 11, 2019.

2019 Patient Safety Honor Roll Hospitals

Hospital Name	City	Hospital Name	City
Adventist Health Bakersfield	Bakersfield	Kaiser Permanente Modesto Medical Center	Modesto
Adventist Health White Memorial	Los Angeles	Kaiser Permanente Panorama City Medical Center	Panorama City
Desert Valley Hospital	Victorville	Kaiser Permanente Riverside Medical Center	Riverside
Doctors Medical Center of Modesto	Modesto	Kaiser Permanente Roseville Medical Center	Roseville
Kaiser Permanente Baldwin Park Medical Center	Baldwin Park	Kaiser Permanente Sacramento Medical Center	Sacramento
Kaiser Permanente Fontana Medical Center	Fontana	Kaiser Permanente Santa Clara Medical Center	Santa Clara
Kaiser Permanente Ontario Vineyard Medical Center	Ontario	Loma Linda University Medical Center	Loma Linda
Kaiser Permanente Orange County - Anaheim Medical Center	Anaheim	Los Robles Hospital & Medical Center	Thousand Oaks
Kaiser Permanente Orange County - Irvine Medical Center	Irvine	Marshall Medical Center	Placerville
Kaiser Permanente Redwood City Medical Center	Redwood City	Memorial Hospital Los Banos	Los Banos
Kaiser Permanente South Bay Medical Center	Harbor City	Mercy General Hospital	Sacramento
Kaiser Permanente South Sacramento Medical Center	Sacramento	PIH Health Hospital - Whittier	Whitter
Kaiser Permanente South San Francisco Medical Center	South San Francisco	Placentia-Linda Hospital	Placentia
Kaiser Permanente Vallejo Medical Center	Vallejo	Providence Little Company of Mary Medical Center San Pedro	San Pedro
San Dimas Community Hospital	San Dimas	Providence Little Company of Mary Medical Center Torrance	Torrance
St. Jude Medical Center	Fullerton	Redwood Memorial Hospital	Fortuna
Sutter Santa Rosa Regional Hospital	Santa Rosa	Ronald Reagan UCLA Medical Center	Los Angeles
Adventist Health Clear Lake	Clearlake	Sequoia Hospital	Redwood City
Adventist Health Glendale	Glendale	Sharp Chula Vista Medical Center	Chula Vista
Adventist Health Hanford	Hanford	Sharp Coronado Hospital and Healthcare Center	Coronado
Alhambra Hospital Medical Center	Alhambra	Sharp Memorial Hospital	San Diego
Barton Memorial Hospital	South Lake Tahoe	Sherman Oaks Hospital and Health Center	Sherman Oaks
Centinela Hospital Medical Center	Inglewood	Sierra Vista Regional Medical Center	San Luis Obispo
Chino Valley Medical Center	Chino	St. Elizabeth Community Hospital	Red Bluff
Community Hospital of the Monterey Peninsula	Monterey	St. Joseph Hospital, Orange	Orange
Community Memorial Hospital	Ventura	St. Louise Regional Hospital	Gilroy
Dameron Hospital	Stockton	Stanford Health Care	Stanford

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Hospital Name	City	Hospital Name	City
Doctors Hospital of Manteca	Manteca	Sutter Auburn Faith Hospital	Auburn
Eisenhower Medical Center	Rancho Mirage	Sutter Coast Hospital	Crescent City
El Camino Hospital	Mountain View	Sutter Lakeside Hospital	Lakeport
El Camino Hospital Los Gatos	Los Gatos	Sutter Roseville Medical Center	Roseville
French Hospital Medical Center	San Luis Obispo	Sutter Solano Medical Center	Vallejo
Hazel Hawkins Memorial Hospital	Hollister	Sutter Tracy Community Hospital	Tracy
Hoag Hospital Irvine	Irvine	Twin Cities Community Hospital	Templeton
Hoag Memorial Hospital Presbyterian	Newport Beach	UC Irvine Health	Orange
Huntington Hospital	Pasadena	UC San Diego Health - Hillcrest, UC San Diego Medical Center	La Jolla
John Muir Medical Center - Walnut Creek Campus	Walnut Creek	UCLA Medical Center - Santa Monica	Santa Monica
Kaiser Permanente Downey Medical Center	Downey	Whittier Hospital Medical Center	Whittier
Kaiser Permanente Fresno Medical Center	Fresno		